



Social Protection Reform Project
中国欧盟社会保护改革项目

COMPONENT 1

EVALUATION REPORT ON THE VISIT TO FRANCE AND BELGIUM

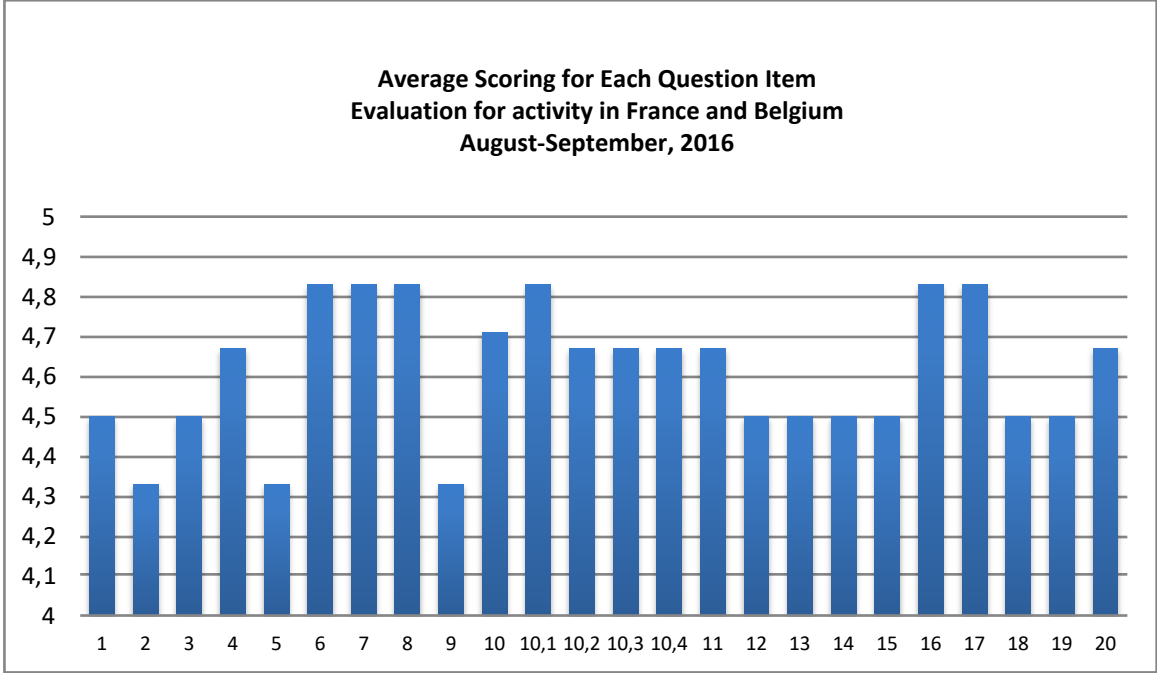
From 29 August to 4 September 2016, a high level delegation from NDRC visited France and Belgium for a dialogue and study visit on the influence of employment and social security policies on income distribution in Post-Crisis situation. A total of 6 officials participated in the program; all of them provided their valuable feedbacks on the quality of the visit.

Specifically, we asked the participants to score on the following items for this activity, with 5 indicating high level of content and 1 meaning very unsatisfied.

LOGISTICS		TECHNICAL CONTENTS OF SESSION (ctd.)	
1	Hotels location	10.4	<i>Availability for further clarifications</i>
2	Restaurants	11	What is your overall satisfaction about the sessions?
3	Venues	OPEN DISCUSSION	
4	Transportation services	12	Duration of the Open Discussion
5	What is your overall satisfaction about the logistics?	13	What is your overall satisfaction about the Open Discussions?
ORGANISATION		SUPPORTING MATERIALS	
6	Clarity of the event program	14	Completeness and comprehensibility
7	Relevance of the sessions	15	Contains useful information
8	Quality of interpretation services	SOCIAL EVENTS	
TECHNICAL CONTENTS OF SESSION		16	Services Quality (Location, organization, etc.)
9	Duration of the sessions	17	Opportunity to better know the other participants
10	How would you rate the speakers regarding:	18	Increase professional network
10.1	<i>Knowledge of the themes discussed</i>	19	Developing ideas for future projects
10.2	<i>Authority level</i>	OVERALL APPRECIATION	
10.3	<i>Clearness of presentation</i>	20	What is your overall satisfaction about the first/second part of the activity?

It is apparent that, judging from the average rating for the quality of the activity, the visit has been a successful one. The scores for all question items are above 4.3 that is a good satisfactory result.

The aspect of organization gets a wide range of praise; each item in this aspect receives the highest satisfaction from all participants. Besides, knowledge of the themes discussed, services quality and opportunity to better know the other participants, these 3 items receive the highest scores also, which may provide some essential information that, 1) presentations fit well with representatives' needs, 2) they are very satisfied with the quality of service, 3) this activity create an opportunity for their communication. As for other items, the reviews are generally positive. One aspect that falls slightly short in comparison to others is the logistics. Indeed logistics needs to be improved. Moreover, the scores for the 9th item show that the schedule is too tight may make representatives feel tired.



In the aspect of personal feedback, the representatives have said that this rewarding visit is very inspirational, experiences they get from this activity are quite helpful for them to conduct relevant research in the future. As for the information that they accessed in this program is the most relevant to the Chinese situation, many contents are mentioned, such as Income distribution, employment, policy research and analysis methods etc. In the end of the questionnaire, the representatives provide many valuable suggestions; most of them believe that this kind of activity will be helpful and hope that further cooperation could be explored. Besides in-room discussion, some representatives intend to visit some sites to strengthen intuitive feelings and get a better understanding of relevant policies in European countries.

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