

SOCIAL SERVICES

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LIETUVOS RESPUBLIKOS
SOCIALINĖS APSAUGOS
IR DARBO MINISTERIJA

GENERAL INFORMATION

- POPULATION - 2 810 thousand.
- NUMBER OF THE DISABLED - 253 thousand.
- NUMBER OF ELDERLY PEOPLE (+65) - 547 thousand
- NUMBER OF CHILDREN - 533 thousand.

DEFINITION OF SOCIAL PURPOSES

- Social services mean the services aimed at providing assistance to a person (family) who, by reason of his age, disability, social problems, partially or completely lacks, has not acquired or has lost the abilities or possibilities to independently care for his private(family) life and to participate in social life.

Law on Social Services

PURPOSE OF SOCIAL SERVICES

- The objective of social services is to enable the individual (family) to develop and enhance the abilities and opportunities for independent resolution of their problems, to maintain social relationships with the society and help overcome the social exclusion.
- *Social services are provided in order to prevent the social problems of individuals, families and the community from arising as well as to ensure social security of the society.*

RECEIPIENTS OF SOCIAL SERVICES

- Children deprived of parental care
- Elderly people
- Disabled children and adults
- Children and adults at social risk
- Families at social risk

TYPES OF SOCIAL SERVICES

Catalogue of social services (Order No. A1-93 of 5 April 2006 of the Minister of Social Security and Labour)

General

Provided to a person (family), whose abilities to independently take care of his/her personal (family) life and participate in social life can be developed and compensated with separate services provided without permanent assistance of specialists

- information,
- consulting,
- mediation,
- organisation of catering, provision with basic clothing and footwear,
- organisation of transportation,
- sociocultural services,
- organisation of personal hygiene and care services,
- etc.

Special

Provided to a person (family), for development and compensation of whose abilities to independently take care of his/her personal (family) life and participate in social life general services are not enough

Social care

- home care
- social development and maintenance
- accommodation in houses of independent living
- temporary lodging for the night
- intensive assistance in the moment of crisis
- psycho-sociological support
- accommodation in lodging houses and crises centres

Social care (day, short-term, long-term)

INSTITUTIONS OF SOCIAL SUPPORT MANAGEMENT

- Ministry of Social Security and Labour
- Municipalities
- Department of Supervision of Social Services

MINISTRY OF SOCIAL SECURITY AND LABOUR:

- Implements the state policy of social services (submits to the Government offers, drafts legal acts on regulation of social services and social work; analyses and assess the condition of social services in the country and submits offers to municipalities; drafts and implements state social assistance programmes and projects)
- Implements the rights and obligations of the owner of social care institutions providing long-term social care, which is not required in every municipality

MUNICIPALITIES (1)

- Municipalities are responsible for assurance of provision of social services to residents of their territories
- Municipalities control the quality of general social services and social monitoring

MUNICIPALITIES (2)

Plan:

- assess and analyse residents' needs for social services
- forecast and establish the scope and type of required social services
- assess and establish the need for financing of social services.

Organise:

- assessment of a person's (family) need for social services
- assign social services according to the established need
- assess a person's financial possibilities to pay for social services
- purchase social services under the procedure laid down in legal acts regulating public procurement
- transfer municipal premises to institutions of social case for temporary free-of-charge management and use on the loan-for-use basis
- establish, reorganise and liquidate institutions of social services as well as assure their functioning
- draft and implement municipal programmes of social services and projects

DEPARTMENT OF SUPERVISION OF SOCIAL SERVICES

- assesses, supervises and controls the quality of social services

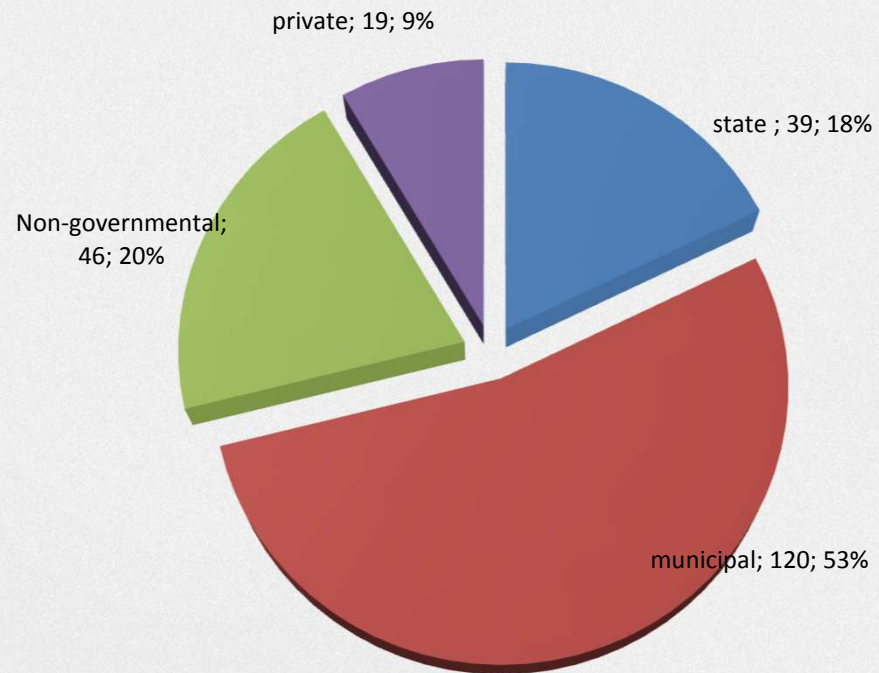
(Provides methodological assistance, assesses the quality of social care, issues licences for provision of social care, controls the adherence to conditions of licence activities, etc.)

PROVIDERS OF SOCIAL SERVICES

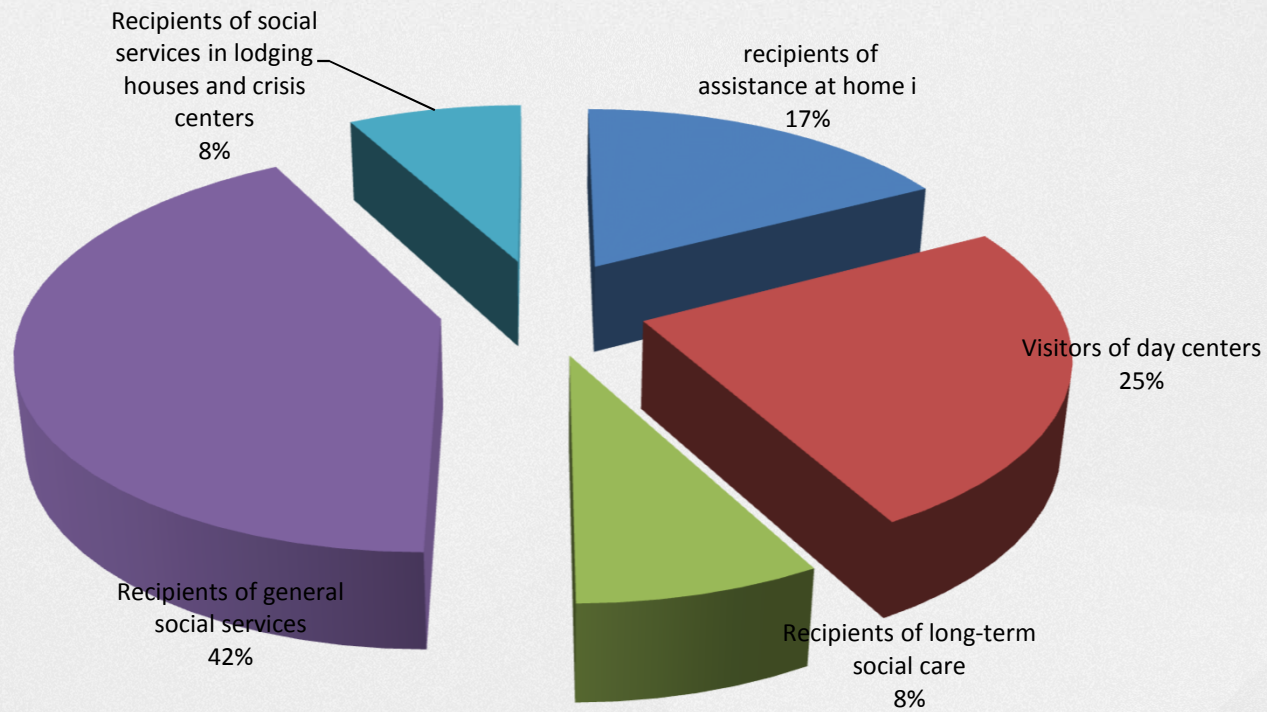
- General social services and social care are provided by those institutions of social care, the field of activities of which is provision of social services, and the social services they provide comply with the general social services specified in legal acts as well as to the requirements for social care.
- Social care is provided by those institutions of social care, the field of activities of which is provisions of social services, and the social care they provide corresponds to the social care standards. These institutions must have a licence for the provision of social care.

Standards of social care approved by Order No. A1-46 of 20 February 2007 (new edition by order of No. A1-377 of 14 July 2014)

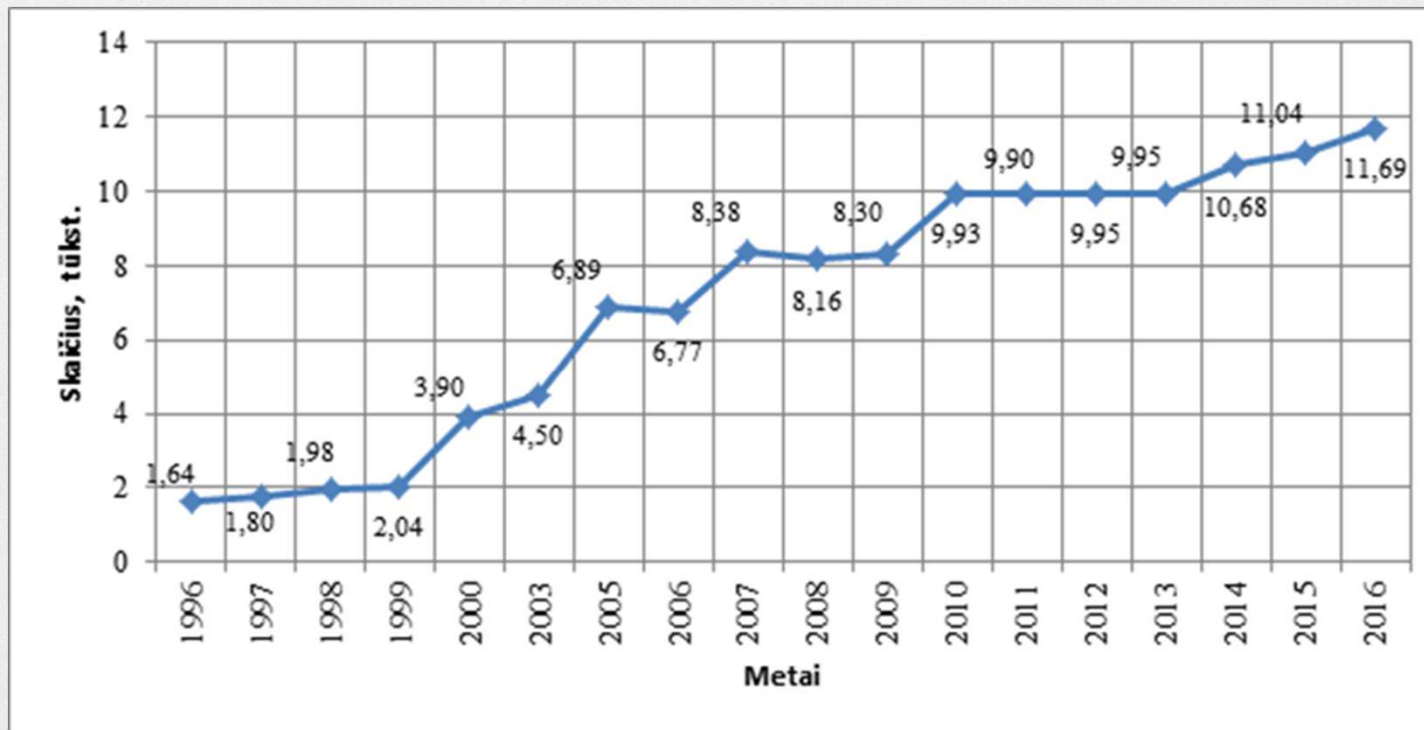
INSTITUTIONS ACCORDING TO THEIR RESPONSIBILITY



RECEIPIENTS OF SOCIAL SERVICES



WORKERS IN THE FIELD OF SOCIAL SERVICES



PAYMENT FOR SOCIAL SERVICES

Established with regard to:

- the type of social services provided to a person(family)
- a person's (family) financial possibilities to pay for social services

Established by the municipality in line with the Resolution of the Government “On Approval of the Procedure of Payment for Social Services”

Services of provision of information, consulting, mediation and representation are provided free of charge.

A person (family) entitled to a social benefit under the procedure laid down in the legal acts, or person, whose income is lower than the double amount of the state supported income (EUR 244) is provided with social services and social care free of charge.

The municipality has the right to exempt a person from payment for social services.