



**Ministry of Civil Affairs P.R.China**  
**Study visit on Social assistance: means testing; policy implementation and monitoring**  
**Italy&Belgium**  
**November 30th - December 7th, 2017**

**Italy**

Day #	Date	Activity	City
1	2/12/2017	<p><b><u>Welcome meeting &amp; Session 1</u></b> Bus pick up: 9:00am Time: 09:30 – 12:00</p> <p>Organization: <b>Department for Income support benefits and ISEE, National Social Insurance Agency - INPS</b></p> <ul style="list-style-type: none"> <li>• <b>Greetings</b></li> <li>• <b>Introduction to the Italian framework of social assistance:</b> “universal” and means-testing based social benefits and services</li> <li>• <b>Introduction to the Italian National Social Assistance register (“Casellario dell’Assistenza”):</b> main facts and figures</li> </ul> <p>Lecturers and position:</p> <ul style="list-style-type: none"> <li>• Dr. Massimo Antichi, Project Leader – National Social Insurance Agency (INPS)</li> <li>• Dr. Roberto Bianco, Head of department for measures against poverty – INPS</li> <li>• Dr. Alessandro Longhi, department for ISEE and “Casellario dell’Assistenza” - INPS</li> </ul> <p>Address: INPS, via Ciriaco De Mita 21 – Rome</p>	Rome
2	4/12/2017	<p><b><u>Session 2</u></b> Bus pick up: 9:00am Time: 09:30 – 12:30</p> <p>Organization: <b>Department for Income support benefits and ISEE, National Social Insurance Agency – INPS</b></p> <p>Topic: <i>Experiences on unified standards for calculation of Social Assistance benefits</i></p> <ul style="list-style-type: none"> <li>• <b>Equivalent Economic Situation Indicator (ISEE):</b> description of features, main goals and other Public Institutions involved</li> </ul>	Rome



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Day #	Date	Activity	City
		<ul style="list-style-type: none"> <li>• <b>The strategic role of ISEE</b> in the Italian Social Protection system: a monitoring tool of the Italian households' wealth and a guide for the evolution of Social Protection policies</li> <li>• <b>"ISEE Simulator"</b>: demonstration of the brand-new on line procedure that allows citizens to understand, without applying for ISEE, the economic situation of their household by providing only self-certificated data, in order to assess in advance the potential access to social benefits and services</li> </ul> <p>Lecturers and position:</p> <ul style="list-style-type: none"> <li>• Dr. Gianluca Tomasello, ISEE Department – INPS</li> <li>• Dr. Adriana Ciampa, Department of ISEE and Social benefits and services – Ministry of Labour and Social Policies</li> <li>• Dr. Maila Mancinelli, Department of Technology and information systems – INPS</li> </ul> <p><b>Session 3</b> Time: 14:00 – 15:00</p> <p>Topic: <i>Monitoring and evaluation of Social Assistance schemes with a particular focus on:</i></p> <ul style="list-style-type: none"> <li>• The Italian National Social Assistance register ("<b>Casellario dell'Assistenza</b>"): the register of all the benefits and services provided to each citizen by each institution (public and private, at central and local level)</li> </ul> <p>Lecturers and position:</p> <ul style="list-style-type: none"> <li>• Dr. Carla Antonucci– Department for Social Inclusion - Ministry of Labour and Social Policies</li> </ul> <p>Address: INPS, via Ciro il Grande 21 – Rome</p> <p><b>Session 4</b> Time: 15:15 – 16:45</p> <p>Organization: <b>Department for Income support benefits and ISEE, National Social Insurance Agency – INPS</b></p> <p>Topic: <i>Social Assistance for specific groups – services for children, families and vulnerable people</i></p> <ul style="list-style-type: none"> <li>• <b>Social measures for children and families:</b> allowances for children, motherhood and low income families</li> <li>• <b>Social Assistance Framework for vulnerable people:</b> main facts and figures on the Italian measures against poverty</li> </ul> <p>Lecturers and position:</p>	



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		<ul style="list-style-type: none"> <li>• Dr. Isabella Pioli, Head of department for family and motherhood allowances – INPS</li> <li>• Dr. Roberto Bianco, Head of department for measures against poverty – INPS</li> </ul> <p>Address: INPS, via Ciro il Grande 21 – Rome</p> <p><b>Session 5</b> 16.45 – 17.00 Organization: <b>Department for Income support benefits and ISEE, National Social Insurance Agency - INPS</b></p> <p>Greetings from Dr. Maria Grazia Sampietro (Head of Department for Income support benefits and ISEE – INPS)</p> <p>Address: INPS, via Ciro il Grande 21 – Rome</p>	

**Belgium**

Day #	Date	Activity	City
1	5/12/2017	<p>9.00 AM: The delegation will be picked up at the reception desk of their hotel (Rue du Progress 9, Sint-Joost-ten-Node, 1210 Brussels). Short walk to the headquarters of the Federal Public Service Social Security.</p> <p><b><u>Welcome meeting &amp; Session 1</u></b> Time: 09:30 – 12:15 Organization: <b>Federal Public Service Social Security</b></p> <ul style="list-style-type: none"> <li>• <b>Welcome 9.30 – 9.45</b></li> <li>• <b>Means testing in the three social assistance schemes: minimum income for the elderly, people with disabilities and people on active age 9.45 – 10.45 (Q&amp;A 10.45 – 11 / Break 11-11.15)</b></li> <li>• <b>Social assistance as a gateway to other social rights and allowances by the Crossroadsbank for Social Security 11.15 – 12.00 (Q&amp;A 12.00-12.15)</b></li> </ul> <p>Lecturers and position:</p> <ul style="list-style-type: none"> <li>• Koen Vleminckx, Director Research and International Cooperation, Federal Public Service Social Security</li> <li>• Françoise Tomasetti, Project leader, Crossroadsbank for Social Security</li> </ul> <p>Address: Kruidtuinlaan 50, 1000 Brussel.</p>	Brussels
		<p>Taxi transfer to Ghent 13.00 – 14.00 Lunch at the Local Service Center De Vlaschaard (Jubileumlaan 219, 9000 Ghent)</p>	
	5/12/2017	<p><b><u>Field visit 1: social assistance innovative service delivery at Campus Prince Filip</u></b> Time: 14:00 – 15.30</p>	Ghent



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		<p>Organization: <b>The federal Public Planning Service for Social Integration in cooperation with the local center for public welfare of Ghent</b></p> <ul style="list-style-type: none"> <li>• <b>Short introduction in the working, structure and financing of a local centre for public welfare</b></li> <li>• <b>Collaboration with the private sector and integrated approach in the fight against poverty</b></li> </ul> <p>Lecturers and position:</p> <ul style="list-style-type: none"> <li>• EefjeVanhullebusch, Head of department Social services, local center for public welfare of Ghent</li> </ul> <p>Address: Jubileumlaan 217, 9000 Gent</p>	
	5/12/2017	<p><b><u>Field visit 2: visit to care center “Het Heiveld”</u></b></p> <ul style="list-style-type: none"> <li>• Arrival at 16.00 at care facility Het Heiveld</li> <li>• 16.00: guided tour at Het Heiveld Care center “Het Heiveld” won the Award for the Best Facility in Europe from the European Association of Homes and Services for the Ageing (EAHSA) in 2016</li> <li>• 17.00 : visit to a serviceflat</li> <li>• 17.15 : visit to the local service centerWibier (by one of the elderly, active volunteers at Wibier)</li> <li>• 17.45 : closing drink at the fifties inspired cafetaria in Het Heiveld</li> <li>• 18.30 : end of the visit</li> </ul> <p>Lecturers and position:</p> <ul style="list-style-type: none"> <li>• Geert Roggeman, Managing director, Het Heiveld</li> </ul> <p>Address: Antwerpsesteenweg 776, 9040 Sint-Amandsberg</p>	Ghent
		Taxi transfer to the hotel in Brussels	
2	6/12/2017	Check-out at the hotel (luggage can stay at the hotel)	
	6/12/2017	<p>8.40 AM: The delegation will be picked up at the reception desk of their hotel (Rue du Progress 9, Sint-Joost-ten-Node, 1210 Brussels). Short walk to the headquarters of the federal Public Planning Service for Social Integration</p> <p><b><u>Session 2</u></b></p> <p>Time: 9.00 – 12.00</p> <p>Organization: <b>The federal Public Planning Service for Social Integration</b></p> <ul style="list-style-type: none"> <li>• <b>Means testing – measures / data base / main achievements</b></li> <li>• <b>Institutional responsibilities and funding sharing</b></li> <li>• <b>Poverty reduction: main responsibilities and activities undertaken</b></li> </ul> <p>Lecturers and position:</p> <ul style="list-style-type: none"> <li>• Julien Van Geertsom, Chair of the board of directors of the federal Public Planning Service for Social Integration</li> <li>• Alexandre Lesiw, Director-General</li> <li>• Michèle Brouet, Head of the Inspection service</li> <li>• Melanie Pool, Jurist, Legal service</li> <li>• Evy Van Zeebroeck, Jurist, Legal service</li> <li>• JoséeGoris, Senior policy officer</li> </ul>	Brussels



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		<ul style="list-style-type: none"> <li>Evelyne Wittke, Policy assistant</li> </ul> <p>Address: Koning Albert II laan 30, 1000 Brussel</p>	
		<p>Taxi transfer to the local center for public welfare of Saint-Gilles Lunch (1,5 hour)</p>	
6/12/2017		<p><b><u>Field visit 3: Field visit to the local center for public welfare of Saint-Gilles</u></b> Time: 14.30 – 17.00 Organization: <b>The federal Public Planning Service for Social Integration in cooperation with the local center for public welfare of Saint-Gilles (municipality in Brussels)</b></p> <ul style="list-style-type: none"> <li><b>Coordination of social services</b></li> <li><b>Participatory approach and collaboration with the private sector</b> <ul style="list-style-type: none"> <li><b>Participation in a cooking workshop with the service users</b></li> </ul> </li> <li><b>Structure and financing of the local center</b></li> </ul> <p>Lecturers and position: Mathieu Roper, Secretary of the Public Center for Social Action Myrrhine Kulcsar, Director of the coordination of the social action Severine Lacomte, Social Worker at the “Espace Ressource” Mélissa Tilquin, Coordinator in the field of Overindebtedness and Energy Didier Van Den Heurck, Head of the Finance Department Address: Rue Fernand Bernierstraat, 40 – 1060 Bruxelles</p>	Brussels
		<p>Taxi transfer to the hotel (luggage pick-up) and then to Brussels airport</p>	