

**Training in France on Social Assistance Benefits and Services Legal Framework, Implementation and Monitoring**

**Program**

DRAFT

TRAINING IN FRANCE

Dates: June 11<sup>th</sup> – 24<sup>th</sup>, 2017

Date/timing of departure	Activity	Venue/transportation
<p style="text-align: center;">11.06. 2017. (Sunday) Departure from Beijing to Paris</p> <ul style="list-style-type: none"> <li>● Transfer to the hotel</li> </ul>		
12.06.2017. (Monday)		
9:20	Departure for Expertise France	minibus
10:00 – 12:30	<p><u>Welcoming Expertise France</u> 140 rue de Rennes, 75006 Paris</p> <ul style="list-style-type: none"> <li>● Frédéric Sansier, Head of Employment and Social Protection Department at Expertise France</li> <li>● Xavier Coyer, Social Protection expert: Introduction to the French Social Protection system</li> <li>● Per diem distribution</li> </ul>	Paris
<i>Lunch at Restaurant le Palace</i>		
14:30 – 16:00	<p>Training Session 1</p> <p><u>Ministry of Social Affairs and Health</u></p> <ul style="list-style-type: none"> <li>● Introduction to the social assistance system</li> <li>● Central and regional levels – division of tasks</li> <li>● Legal framework in the field of social assistance</li> <li>● Benefits and support mechanisms (rehabilitation and social accompaniment)</li> <li>● Sirugue report</li> <li>● Preventing loss of autonomy</li> </ul> <p>Speakers Mr Alexis RINCKENBACH Mrs. Pauline Berne, minimum social benefits Department Mr Liu Yong, Deputy Director-General of Social Assistance Department, Ministry of Civil Affairs, P.R.China; Head of MoCA delegation</p>	Paris
16:30	Departure to the Hotel	minibus
13.06.2017. (Tuesday)		

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9:00	Departure from the Hotel	minibus
9:30 – 12:00	<p>Training Session 2</p> <p><u>National Family Allowances Fund Autonomy Solidarity Fund (CNAF)</u> 19 rue du Pot de Fer 75005 Paris Contact: Mrs Frédérique Le prince, +33 (0)1 45 65 68 88 +33 (0)6 15 17 53 83</p> <ul style="list-style-type: none"> <li>● Mrs. Frédérique Leprince, Deputy director International and European relations and Cooperation</li> <li>● Overall presentation of CNAF's social action</li> <li>● Inclusion income support(RSA)+premium</li> <li>● Support mechanisms</li> <li>● Benefits and funding</li> <li>● Management, monitoring and evaluation</li> </ul>	Paris
<i>Lunch at CNAF</i>		
14:00 – 17:00	<p>Training Session 3</p> <p><u>National Family Allowances Fund Autonomy Solidarity Fund (CNAF)</u></p> <ul style="list-style-type: none"> <li>● Statistics &amp; Data management</li> <li>● Geographical information system</li> <li>● Micro-simulation system</li> </ul>	Paris
17:30	Departure to the hotel	minibus
14.06.2017. (Wednesday)		
11:00	Departure for the Visit 1	minibus
12:00 – 13:00	<p>Visit 1</p> <p><u>NGO Caritas France- Let's weave solidarity Network</u> 16 rue Lamartine, Paris 9</p> <ul style="list-style-type: none"> <li>● Visit of a solidarity shop</li> </ul>	Paris
13:10	Departure for Caritas France	Minibus
Lunch Break		
15:00-17:30	<p><u>NGO Caritas France- Let's weave solidarity Network</u> 106 rue du Bac, 75006 Paris</p> <ul style="list-style-type: none"> <li>● Mrs Catherine Portes, Director: Overview of the network, presentation of social and professional reintegration, presentation of training programs.</li> </ul>	
18:00	Departure to the hotel	minibus
15.06.2017. (Thursday)		

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9:20	Departure from the hotel	minibus
9:40 – 12:10	<p>Training Session 4</p> <p><u>Expertise France</u></p> <p>Presentation by Xavier Coyer of social services for people with disabilities.</p> <p>Picture on Expertise France roof top</p>	Paris
<i>Lunch break</i>		
14:20	Departure for the Visit 2	minibus
15:00 -17:30	<p>Visit 2</p> <p><u>Field visit NGO services Secours Populaire (People's aid)</u> 66, rue de la Colonie dans le 13e</p> <ul style="list-style-type: none"> <li>● Visit of the first no-waste food center in Paris</li> <li>● Mrs. Caroline Markowsky, Deputy director of Secours Populaire</li> <li>● Mr. Abdelsem Ghazi, Secretary General of the Paris federation</li> </ul> <p><u>Field visit of a professional reintegration structure</u> 6, rue Bayet, 75 013 Paris</p>	Paris
18:00	Departure to the hotel	By foot
16.06.2017. (Friday)		
10:50	Departure from the hotel	minibus
11:45 – 13:00	<p>Training Session 5</p> <p><u>Mrs Pervenche Beres, French Member of European Parliament</u></p> <p>Contact : Mrs. Mélanie-véronique le Clanche-David Parliamentary assistant of Pervenche Berès Tél Bruxelles 00.32.2.284.5777 Tél Strasbourg 00.33.3.88.17.5777</p>	Paris
<i>Lunch break</i>		
13:30 (TBC)	Departure for ?	minibus
14:00 -17:00	Free afternoon	Paris
17:30	Departure to the hotel	minibus
17.06.2017. (Saturday)		
18.06.2017. (Sunday)		
19.06.2017. (Monday)		
7:45	<p>Check out at the hotel</p> <p>Departure from the hotel</p>	minibus
9:30 – 12:00	Transfer to the railway station	Paris- Strasbourg Train TGV



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	Transfer to Strasbourg by train	
<i>Lunch break</i>		
13:20	Departure from the hotel to European Parliament	by walking
14:00 – 16:00	<p>Training Session 7</p> <p><u>European Parliament</u></p> <p>Contact: Mrs. Marie-Julie FAYARD, Parliamentary assistant of Anne SANDER 1, avenue du Président Robert Schuman - 67070 Strasbourg T : +33 3 88 1 77 525 - F : +33 3 88 1 79 525</p> <ul style="list-style-type: none"> <li>● Mrs Anne Sander, French Member of the Commission for Employment and Social Affairs</li> </ul>	Strasbourg
16:30	Departure to the hotel	by walking
20.06.2017. (Tuesday)		
8:20	No transfer arranged-on foot (25 min)	by walking
9:00 – 10:30	<p>Training Session 8</p> <p><u>Department Social Assistance Office – Bas-Rhin</u> Place du Quartier Blanc, Strasbourg Contact :Mr. Niess +33761698902</p> <ul style="list-style-type: none"> <li>● Mrs. Danielle Diligent, advisor at the local level and president of the Employment, Inclusion, Accomodation</li> <li>● Mr. Michael Niess, director and Mrs. Valérie Quieti, deputy director: overview of local policies in the field of Employment and Inclusion</li> <li>● Q&amp;As</li> </ul>	Strasbourg
10:15	Departure for Public Employment Agency Strasbourg- Hautepierre	by walking
10:30-12:00	<p>Training Session 9</p> <p><u>Public Employment Agency Strasbourg- Hautepierre</u> 9, rue Alfred de Vigny, Strasbourg Contacts : Mr. Serge Schneider +333 88 19 34 69-+336 17 46 25 89 Mr. Philippe Wolting +333 88 30 88 37-+336 17 46 25 87</p> <ul style="list-style-type: none"> <li>● Philippe Wolting Team leader and Serge Schneider, in charge of reception: Visit of the agency and overview of the agency service delivery</li> <li>● Overview of numeric service delivery: services digitalization, employment store, CV creation</li> <li>● Mrs Nathalie Bisch, Global support expert: Overview of global support mechanisms for beneficiaries</li> </ul>	
12:15	Departure for Local Family Allowances Fund (CAF) Bas-Rhin	by walking
12:45	<i>Meeting with the staff and Lunch at CAF</i>	
14:00 – 17:00	<p>Visit 3</p> <p style="text-align: center;"><u>Local Family Allowances Fund (CAF) Bas-Rhin</u></p>	Strasbourg

	<ul style="list-style-type: none"> <li>● Mr Buisson, President</li> <li>● Mr. François, Director</li> <li>● Mr. Egele, Social action Director</li> <li>● Mrs. Karine Auguy, Deputy Director, Beneficiaries' services</li> <li>● Mrs. Bourgeois, Head of social intervention</li> <li>● Mrs Lucas Project officer, Acces to accommodation and Poverty</li> <li>● Mrs. Frédérique Leprince, Deputy director International and Eurpean relations and Cooperation</li> </ul> <ul style="list-style-type: none"> <li>● Visit of reception and mail services</li> <li>● Presentations on:</li> <li>● Introduction on family policies and state of play at local level in the Bas-Rhin Department</li> <li>● CAF service offerings according to 3 types of interventions: solvency of families (legal services), access to equipment (departmental (local) plan for accompanying parents, for social activities, comprehensive territorial agreement) Social support (specific social work, support for single-parent families benefiting from minimum benefits RSA)</li> <li>● Steering and facilitation of the partnership: local action plan for housing of disadvantaged people, (migrant reception, anti-poverty plan, access to rights.</li> </ul>	
17:00	Back to the hotel on foot (25 min)	by walking
21.06.2017. (Wednesday)		
8:50	Departure for ESTES on foot (25min)	by walking
9:30 – 12:00	<p>Training Session 10</p> <p><u>School of Social Work in Strasbourg (ESTES- Strasbourg)</u> Contact: Mrs Rose-Marie Bernard, executive assistant T +33 (0)3 88 21 19 95</p> <ul style="list-style-type: none"> <li>● Two ESTES deputy directors (basic training and long life training)</li> <li>● Social and Healthcare sectors' professionnals</li> <li>● Member of City Hall social services</li> <li>● Teachers</li> <li>● Students from social aid and specialized educators curriculum.</li> </ul> <p>Thematics:</p> <ul style="list-style-type: none"> <li>● Report on social aid at the local level</li> <li>● Overview of social work educative programs</li> <li>● Status of the social worker</li> <li>● Evolutions</li> </ul>	Strasbourg
12:10	<p>Departure for Obernai by bus</p> <p>(TBC a presentation in the bus about people with disabilities, by a local NGO)</p>	BUS

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12:50	<i>Lunch in a restaurant in Obernai</i>	
14:00 – 17:00 40 mins from Strasbourg's center	<p>Visit 4</p> <p><u>Obernai Social action Center</u></p> <ul style="list-style-type: none"> <li>● Mr Buisson, CAF President</li> <li>● Mr. François, CAF Director</li> <li>● Mr. Egele, CAF Social action Director</li> <li>● Mrs. Karine Auguy, Deputy Director, Beneficiaries' services</li> <li>● Mrs. Frédérique Leprince, CNAF Deputy director International and European relations and Cooperation</li> </ul> <p>Thematics:</p> <ul style="list-style-type: none"> <li>● Early childhood</li> <li>● Parenthood support</li> <li>● Socio-cultural center</li> <li>● People with disabilities</li> </ul>	Strasbourg
17:30	Departure to the hotel	BUS
<i>22.06.2017 (Thursday)</i>		
8:50	Departure to the Council of Europe	by walking
9:30 – 11:15	<p>Training session 11</p> <p><u>Council of Europe - Department of Social Cohesion and Diversity</u></p> <p>Towards social cohesion and justice – main achievements</p> <ul style="list-style-type: none"> <li>● Ms. Régis Brillat, Head of the Department of the European Social Charter,</li> <li>● Ms. Annachiara Cerri and Ms. Sheila Hirschinger from the Department of the European Social Charter.</li> </ul>	Strasbourg
11:15 12:00	<p>Visit 5</p> <p>Council of Europe -guided visit of the building</p>	Strasbourg
<i>Lunch break at the Council of Europe?</i>		
13:30	Departure for the hotel	by walking
14:30 17:00	<p>Training Session 12</p> <p>Mihai Magheru, EU expert</p> <p>Lecture on most relevant EU countries experiences for social assistance structures of China (TBC)</p>	
<i>23.06.2017. (Friday)</i>		
9:30 – 12:00	<p>Training Session 13</p> <p>Conclusions</p> <p>EU&amp;CN side</p>	Strasbourg
<i>Lunch break</i>		
12:00 (TBC)	Check out at the hotel	Strasbourg

14:30	The railway station is opposite the hotel (5 min walk)	
15:10 Train departure	Train (TGV) from STRASBOURG to Paris Airport	
20:20 flight departing time	Departing from Paris CDG Arriving Beijing Capital Airport	Paris-Beijing



### **Institutions**

- **Expertise France**

The mission of Expertise France is in line with French co-operation, development aid, influence and economic diplomacy policies. The agency promotes French public expertise with a view to building public policies meeting the institutional, economic, demographic, social and environmental challenges of partner countries.

Expertise France supports administrations or any other actor taking part in the implementation of these policies, such as public institutions, Parliaments, civil society or the private sector, in order to:

- Promote democratic, financial and economic governance;
- Work towards a return to stability and respond to threats;
- Meet the challenges of sustainable development and climate change;
- Contribute to harmonious human development.

- **Ministry of Social Affairs and Health -Directorate General of Social Cohesion DGCS (12/06)**

The DGCS's mission is to design, pilot and evaluate public policies of solidarity, social development and equality, in order to foster social cohesion and support for people's autonomy. The DGCS manages 4 budget programs and ensures the preparation and follow-up of the national objective of health insurance expenditure (ONDAM) for the medico-social sector.

- **The National Child Benefit Fund CNAF (13/06) and Family Allowance Funds CAF (20-21/06)**

The National Child Benefit Fund (CNAF) forms the "family" branch of the French Social Security system for the General scheme, which it manages through the network formed by the 102 Family Allowance Funds (CAF) distributed throughout the country. Its main mission is to alleviate inequalities in the standard of living between households according to the number of children. The assistance provided by the family branch covers four priority areas:

- The accompaniment of families in their daily lives
- The reception of young children,
- Access to housing,
- The fight against precariousness or disability.

- **Local Councils (15/06-20/06)**

The local Council is an elected body at the local level (Department level). It is the "leader" in matters of social assistance, personal autonomy and territorial solidarity. The Local Council's social action financial cost represents on average more than half of its operating budget.

The main competences of the Local council in the field of social assistance are:

- Child protection: including maternal and child protection, child welfare and specialized prevention,
- The integration of people in difficulty, RSA,
- Assistance for disabled and elderly people,
- Health prevention

- **Public Employment Agency (Pôle emploi) 20/06**

Within the context of its public service mission, Pôle emploi is committed to helping jobseekers back into work and supporting companies with their recruitments, including:

- Provide information, guidance and support to those seeking employment, training or career counselling, regardless of their employment status, facilitate their geographic and professional mobility and their social and professional integration.



- Pay benefits on behalf of the management body of the unemployment insurance scheme (Unédic) and the State;
- Gather, process, disseminate and provide job market and unemployment benefit data.
- Conduct any other activities entrusted to it by the State, local authorities and Unédic in relation to its mission.

- **School of Social Work of Strasbourg (E.S.T.E.S.)**

The School of Social Work of Strasbourg (E.S.T.E.S.) is managed by the European Association for Training and Research about Social and Educational Work. The school is divided into three departments:

-The Department of Bachelor degrees prepares students to become social workers and educators.

-The Continuing Vocational Training Department at times, in partnership with universities - develops academic training courses, in connection with initial education, leading to diplomas as well as interschool or specific on-site training, leading to qualification. It includes the Training Centre of Directors.

-The Department of research and social work investigation

In France, students in social work are trained for three years. They enter the school with a diploma of secondary studies (Baccalauréat) and finish their studies with the equivalent of a Bachelor degree (National State Diploma in Social Work).

The dual training system consists of compulsory and optional courses and work placements/internships. The latter completes the training and provides the students with knowledge and experience from professionals. The teaching staff is composed of full-time teachers, part-time lecturers, social work professionals and researchers.

- **Obernai Municipal Social Action Center (21/06)**

The Obernai Municipal Social Action Center is a communal public administrative body that runs general prevention and social development activities in partnership with public and private institutions. Within the framework of the implementation of a social and family policy, the CCAS accompanies the local population by responding to needs:

- For babies and children: it manages the municipal nursery, the Day-nursery, coordinates Maternal Assistance.
- For families and individuals : Reception, listening, orientation, access to rights (Revenu de Solidarité Active RSA, Universal Health Coverage CMU, social housing file, etc.), individualized social assistance, legal social assistance ...
- For old people : acces to rights, assists in the constitution of files for benefits (APA Autonomy Personal Allocation, Home Support Services and Support)
- For people with disabilities: Reception, listening, orientation, access to rights. It also assists in the constitution of files in relay of the Departmental House of the Persons with disabilities, and for the services of Assistance and Home Accompaniment ...

- **NGO Caritas France- “Let's weave solidarity” Network (14/06)**

Founded in 2004 by Caritas France, “Let's weave solidarity” now operates a network of 75 structures (workshops, construction sites and integration enterprises) employing 312 permanent employees and nearly 2,000 people under an 18-month integration contract. These people are 83% of women.

These structures of the social and solidarity economy work in the textile sector, within the framework of the Grenelle environment agreement. Each year, the network offers 1,900 integration jobs and develops a training program: Sailor training course (300h collective training) and Retoucher training (270 hours).

In the current context of economic crisis, women in vocational integration (after more than one year of unemployment) struggle to find a place on the labor market, despite their professional and personal qualities as well as their motivations. The Network is the first player in the voluntary sector to have gathered around a federative and concrete project such universes as the worlds of social and solidarity economy , Luxury as well as that of classical economy.

- **NGO Secours Populaire (15/06)**

Created in 1945, Secours Populaire is a non-profit association. The association's mission is to act against poverty and exclusion in France and in the world and to promote solidarity and its values. It brings together people of all opinions, conditions and origins who wish to give life to solidarity.

Le Secours Populaire is particularly attentive to the problems of exclusion: in the short term, by emergency solidarity based on listening, food and clothing. Emergency housing or referral to a health care facility is also at the heart of the concern of the People's Relief. It also supports people and families in their procedures and their rights over the long term: access to housing, health, holidays, culture and recreation, sport and professional integration. Urgency or not, the respect of the dignity of the persons assisted is essential for the association as well as their setting in motion for the practice of solidarity.

## **Hotels**

- **Ibis Place d'Italie Paris**

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25 avenue Stephen Pichon  
75013 Paris  
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