

CAF: Invest in Society

Situation of Bas-Rhin



Study visit PRC human resources and social security ministry

Content

- I. Introduction: Local Family Allowances Fund Bas-Rhin (CAF) and its mission**
- II. An analysis of the social situation in Bas-Rhin in terms of statutory allocation**
- III. Provide services**
- IV. Partnership led and developed by CAF**





Local Family Allowances Fund Bas-Rhin Key Figures

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Local Family Allowances Fund Bas-Rhin Key Figures

- **Of the 520,160 persons enrolled, 207,585 were entitled to a subsidy, an increase of 9.9 percent in five years and an increase of 7.4 percent compared with last year.**

47% of the residents of Bas-Rhin enjoy at least one subsidy paid by the CAF.
40% of the beneficiaries are residents of Strasbourg.
Only 53% of the beneficiaries have children to raise.

- **Expenditure in 2016 was 1.2 billion euros.**
1.1 billion euros are funded by Bas-Rhin CAF as statutory allocation.
The average amount of allocation is 415 euros.
- **A total of 262,000 people were interviewed or were assisted in the self-service area in 2016 in all reception centers in the province**
- **A total of 229,000 telephone inquiries were processed in 2016**
- **CAF received a total of 445 000 letters in 2016**
- **Of the 450 staff members, half of them are assigned to deal with the applications of statutory allocation**

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The Mission of Local Family Allowances Fund Bas-Rhin

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Review the missions of department of family affairs in French social security system

Department of family affairs in the social security system is an important game player in terms of French family and social policy.

Department of social affairs is in charge of various kinds of family allowances, **with the four priorities:**

- Provide assistance for families' daily lives
- Child care
- Access to housing
- Actions for “three-nos” or disabilities

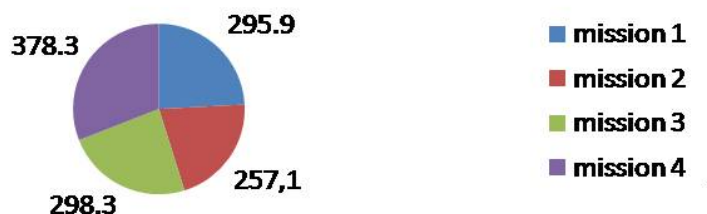
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Review the missions of department of family affairs in French social security system

CAF perform the following four missions within the framework:

- **Mission 1: Help families to strike a balance among work, family and society**
- **Mission 2: Support parents to perform their responsibilities and harmonize relationship between parents and children**
- **Mission 3: Help families to better adapt and integrate into the the living environment**
- **Mission 4: Create favorable conditions for the promotion of the independence of individuals and families, integration into the society and return to employment**

Expenditure in 2016 (1 million euros)



Review the missions of department of family affairs in French social security system

In response to each missions, CAF provides two kinds of services:

- **Family debt repayment difficulties could be solved through cash benefits, which belong to statutory subsidy and are applied within uniformed conditions in the province.**

The expenditure of this kind reached 1.1 billion euros in 2016.

- **Serve the families through providing funds to facilities that are needed in the provinces and provide social assistance for individuals on a case-by-case basis.**

The expenditure of this kind reached 97 million euros in 2016.



Social situation analysis of Bas-Rhin concerning statutory allocation for non guaranteed condition

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Mission 3 and 4 aim to assist “three nos”, support inclusion and assist the handicapped

➤ **Housing allowance:**

Housing allowance belongs to cash benefits, mainly provides to families that rents houses or to landlords to ensure the payment of rents.

Ensuring access to housing is of great significance in terms of policies that promote social inclusion and target at non guaranteed condition.

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Housing allowance

106 527 allocation target receive housing allocation, accounting for more than half of the target of different allocations.

55% of the beneficiaries do not have children to raise.

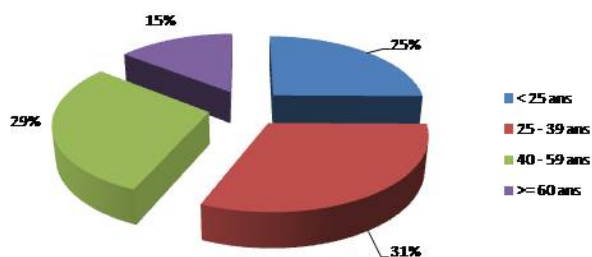
More than 22 300 beneficiaries are college students. 90% beneficiaries are tenants.

Average allocation: 228 euros

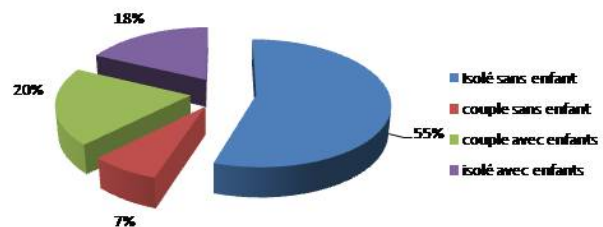
The amount of allocation payment in 2016: 286 million euros

More than 22 300 beneficiaries are college students. 90% beneficiaries are tenants.

Age of allocation target



Family structure



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Mission 3 and 4 aim to assist “three nos”, support inclusion and assist the handicapped

➤RSA:

RSA is an axillary subsidy, paid on a monthly basis. The amount of subsidies is based on the personal income and family status (people living alone will have more subsidies)

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Mission 3 and 4 aim to assist “three nos”, support inclusion and assist the handicapped

➤ **Employment allowance:**

This allocation aims to fund people whose revenue are below a certain amount in a revenue-supplementary way. It is expected to increase their purchasing power through supplementing revenue to support their work.

Employment allocation came into effect on January 1st, 2016. By the end of 2016, 42 219 households and 98455 citizens receive the allocation.

62% of the beneficiaries do not have children to raise.

A quarter of the beneficiaries have never been registered in CAF before.

People under 25 enjoy the highest proportion, accounting for 19%.

The amount of payment in 2016: 75 747 821 euros

Average allocation per household: 155.7 euros

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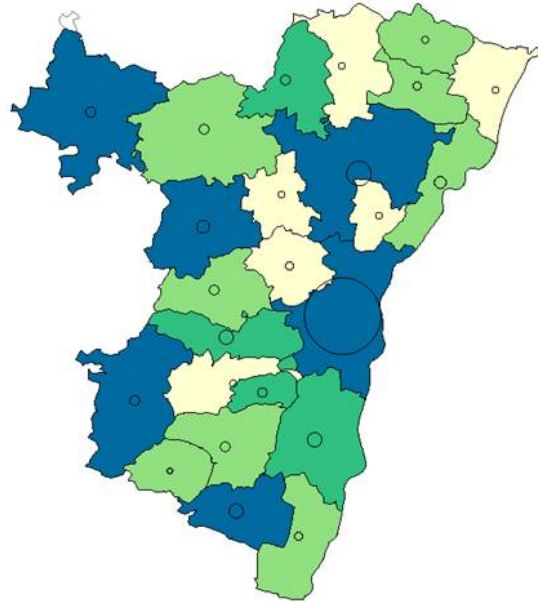
PPA

The number of beneficiaries of employment allocation and their proportion
source: EPCI, December 31st, 2016

Of all the beneficiaries

- 55% are living alone without children
- 20% are single parent
- 19% are couples with children
- 6% are couples without children

Three-fifths of the beneficiaries live in the European metropolitan of Strasbourg; this percentage also applies to all allocations funded by CAF.



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使命3和4的法定补助旨在帮助无保障人士，
支持融入和协助残障人士

➤ **Adult allocation for the handicapped:**

The allocation is provided to a person who is confirmed by a medical committee as the handicapped and it can be considered as his/ her income. If he/ she is engaged in work, it can be considered as a supplement to his/her income. The allocation aims to help those having no income and provide supplementary income to those with low revenue because of the disability.

13 561 people enjoy this allocation; the beneficiaries increase 10.9% over the 5 years
87% of them have no children to raise
40 % of the beneficiaries enjoy partial allocation
The amount of payment in 2016 :109 617 538 euros

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使命3和4的法定补助旨在帮助无保障人士，
支持融入和协助残障人士

➤ **Education allocation for the disabled children:**

The allocation is provided to parents with disabled children through a certain amount to enable their families to afford extra expenditure brought from dealing with disability.

2 510 households as beneficiaries

2 807 children under 20 enjoy the allocation, nearly 1 000 people extra allocation of the handicapped.

The amount of payment in 2016: **8 225 620 euros**

Education for children with disabilities:

The subsidy is provided to parents with disabled children in the form of a certain amount of funds to enable their families to bear the additional costs of child disability.

2 510 families benefit **2 807 children** under the age of 20 benefited, of whom nearly **1,000** received additional grants related to their disability. Total amount paid in 2016: **€ 8 225 620**



Services provided by CAF

Provide services to assist families

➤ Social action

CAF has adopted policies to support target households, especially those that are financially challenged or socially awkward in Bas-Rhin province.

This does not belong to statutory subsidy, instead it is adopted by the Board of CAF.

This policy is based on guidelines set by CNAF with a multi-year goal and management contract (CPOG). It is signed by national and local bureau and reflects the CPOG.

Social action has various forms:

- Develop partnership with local political, economic and social actors
- Provide collective subsidy to special projects and investment subsidy for facilities and services targeted at children, teenager and households promoted by local governments, associations and enterprises.
- Provide fund support to individuals

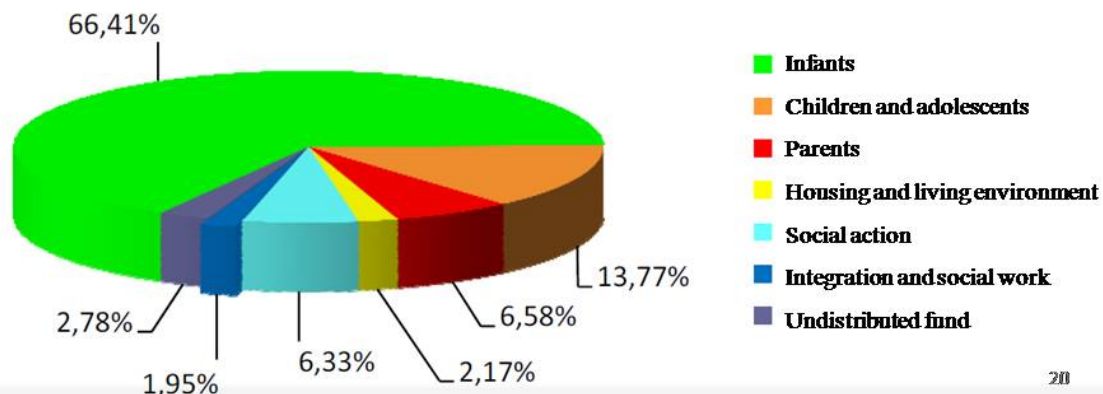
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Provide services to assist families

➤ Social action

The budget of Bas-Rhin social action exceeds 100 million euros.

Percentage of services in early 2017



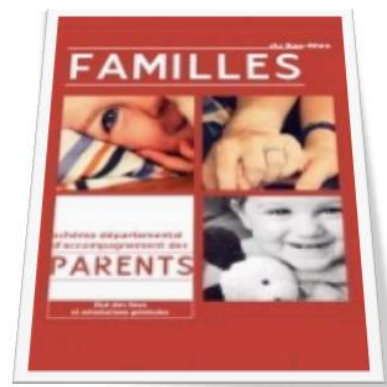
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Provide services to assist families

- ✓ **Help parents to strike a balance among work, family and society**
- ✓ **Supports parents to perform their responsibilities and coordinate relationship between parents and children**

At the request of government departments, **provincial plan on assisting parents** was drafted and signed in October, 2014 to ensure that local policies on child, parental responsibilities are coordinated

Provincial bureau, provincial council, CAF, Ministry of Education, the judiciary, City of Strasbourg, municipal association, provincial family association, social and agricultural mutual fund



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Provide services to assist families

- ✓ **Help parents to strike a balance among work, family and society**
- ✓ **Supports parents to perform their responsibilities and coordinate relationship between parents and children**

Goal:

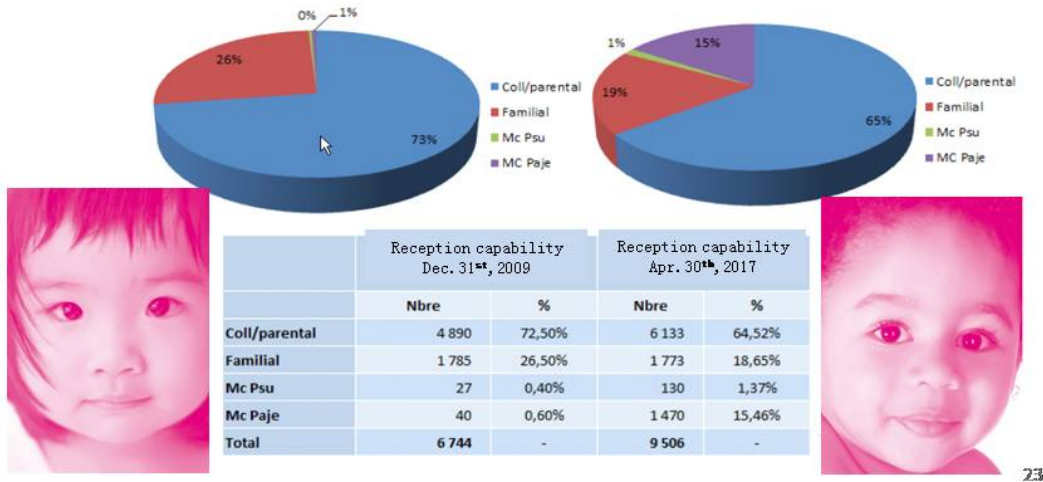
- ⇒ **Eliminate geological and social inequality of family access to child care and parent responsibility service**
- ⇒ **Meet family special demands, especially vulnerable family and family with disabilities**
- ⇒ **Provide comprehensive services for parents, while parents are the stakeholders**
- ⇒ **Coordinate communication with parents to make it easier for them to access information**

Thus, the design of the program is based on **parents' livies.....**

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Provide services to assist families

- “As parents of young child”**: provide quality care services for the public in the province, so that parents can work and integrate into the workplace, thus reducing social inequality.
 - ⇒ vigorously support the development of collective childcare: an increase of 1000 places per agreement period



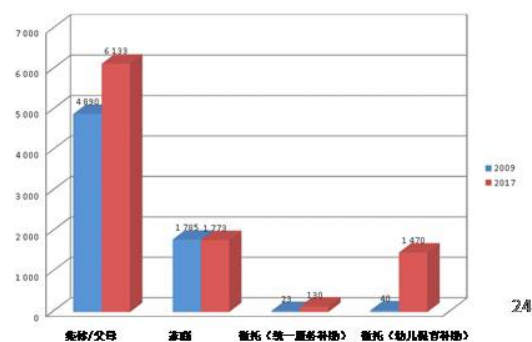
Provide services to assist families

- “As parents with young child” (continued)** : “The development of collective care” is characterized by a multi-faceted service, including nurseries organized by parents themselves, a multi-mode nursery, and micro-nursery schools which experience rapid development recently in the form of unified service allocation (PSU)(for example, some micro-nursery schools help teenage mothers and women suffered fro domestic violence be independent and integrate into workplace), while more micro-nursery schools are in the form of childcare allocation (PAJE). CAF funds the families with newborn babies, low income, disabled family member, etc.



tout savoir sur les
MICRO-CRECHES

Nombre de places existantes en 2009 et 2017 :



Provide services to assist families

➤ “As parents with young child” (continued) :

- ⇒ Pilot “Childcare assistance”, cooperate with social workers and help parents seeking jobs integrate into workplace. Enable children to have access to quality childcare through mobilizing the available nurseries.



- ⇒ Cooperate with Employment Bureau, provincial council, local government and central government and carry out measures concerning parents integrating into workplace while reserving nursery quota in key blocks (QPV) defined by urban policy.

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Provide services to assist families

➤ “As parents with young child” (续) :

- ⇒ Three multi-mode care centers in key neighborhoods provide unsocial hours child care services so that parents can prolong their working hours. If parents need training, they can have emergency care parents ...



- ⇒ Pay Attention to personalized childcare:
64 nurses shift work, 27 nurses home, charter on personalized childcare quality.....

- ⇒ Support the development of one-stop services: such as in Strasbourg, the combination of social and medical priorities (income below poverty line, parents working hard to integrate into workplace, the handicapped)

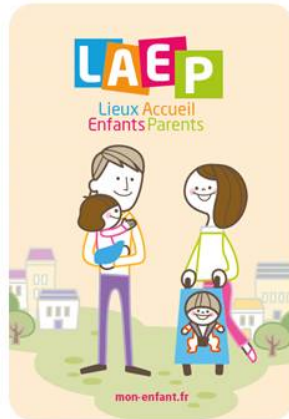


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Provide services to assist families

➤ “As parents with young child”:

⇒ 26 LAEP



One of the project targets at the wandering
Ethnics and provides reception assistance.
LAEP will arrive at June 21st

« LÀ OÙ PETITS ET GRANDS SE RENCONTRENT »

Les LAEP sont des lieux conviviaux ouverts à tous les parents. Ils peuvent échanger entre eux en toute tranquillité, se sentir moins seuls et profiter d'un moment de pause en regardant leurs enfants s'amuser et se rencontrer dans des espaces spécialement dédiés au jeu et à la découverte de l'autre.

« UN ESPACE OÙ L'ON ÉCOUTE ET OÙ L'ON EST ÉCOUTÉ »

Etre parent, c'est une aventure, un bonheur et des joies, mais c'est aussi beaucoup de questions. Au LAEP, papas et mamans peuvent ainsi partager leurs expériences et dialoguer avec des professionnels formés à l'écoute. C'est l'endroit idéal pour évoquer les petites et les grandes préoccupations de sa vie quotidienne de parent.

« UN ENDROIT POUR PARTAGER SES EXPÉRIENCES »

L'entrée à l'école, la reprise du travail, la première séparation... chaque parent et chaque enfant vit différemment ces étapes. Dans un LAEP, chacun peut, accompagné par les professionnels présents, partager ce qu'il a déjà vécu mais aussi être écouté pour vivre le plus sereinement sa vie de parent.

Les lieux d'accueil enfants-parents sont des lieux de rencontre et d'échange ouverts aux parents et enfants (jusqu'à 6 ans).

L'accès à ces lieux repose sur le volontariat, le respect de la confidentialité et un principe de gratuité. Dans le Bas-Rhin, les parents peuvent trouver plus de 26 LAEP, présents partout dans le département.

Pour découvrir le LAEP le plus proche de vous, ses horaires ou ses spécificités connectez-vous à www.mon-enfant.fr

Provide services to assist families

➤ “As parents with child age between 6 to 11 or with adolescent”

- Local allocation for **extracurricular activities investment and service fee**
- Allocations for **vacation of children (800, 000 euros)** and subsidies for **family vacation (1.8 million euros)**
- The amount of allocation for summer activities center **without providing accommodation** depends on the fees charged by these centers and the financial capability of families and parent associations
- Allocation for local initiative “A free hand” can reach 1000 euros, Aiming at supporting education, solidarity and environmental protection And anti-discrimination youth project
- Cooperate with home of youth to **deploy web walkers**, and, conduct project collection for **local project “online education innovation fund” (FIPEN)**, managed in the collective manner as a supplement



Provide services to assist families

- “As parents with disabled child”
- Collect for the “Disability Program” and provide allocation for the construction of nurseries and home of nurseries (up to 80% of the cost).
- CAF cooperates with AAPEI (Parents, children with mental disabilities and their friends' association) to establish Children and disability resources center.

Introduction of the center will be presented on June 21st



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Provide services to assist families

- “As parents with disabled child”
- Work together with JPA (Children outdoor activity association) and create a JPA amusement and disability resource space (ELRH). This plan is supported by CAF in 2011 to support disabled children to be involved in amusement activities, including summer camp and extracurricular activity center
- Bas Rhin CAF support the vulnerable families with disabled parents or children and invest in the home care.

In Bas Rhin, the Home Assistance and Care Association works with two handicapped resource centers on providing the personalized home care or travel companions.



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Provide services to assist families

✓ Assist the integration of family with living environment

Carry out social activities

- There will be a social activity committee organized by the administrative staff from CAF, responsible for active participation and reviewing social programs and issuing permissions
- Under the framework of provincial plan on, vigorously promote “living together” and “mixed living”, narrow down the gap among regions and make structural adjustments for services, making it more applicable to key neighborhoods and the homeless people
- Up till now, 57 EVS and 46 social centers has been established: Among them 19 are located in the key neighborhoods, 1 social center are located in the European metropolitan of Strasbourg, 10 EVS are located in the homeless living area, and 1 social center and 3 EVS are designed for the settled homeless.



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Provide services to assist families

Carry out social activities (continued)



Social centers and social and cultural centers ensure that people have access to their basic rights, and have their places in social life. The centers also encourages and promotes citizen activities to meet their need.

In Bas Rhin, the key activities of the centers are as follows:

- > Emploi - Insertion / 100 %
- > Accès à la Culture / 100%
- > Lutte contre les exclusions / 94%
- > Lutte contre les discriminations / 94%
- > Bien vieillir / 94%
- > Parentalité / 82%
- > Apprentissage socio-linguistique / 82%



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Provide services to assist families

Carry out social activities

Action demonstration

“teenage dropouts”

Teenagers aging between 16 to 25 years old that leave school without having a diploma can join the “teenage dropout” program at the regional level. The eight centers cooperate with local partners to help teenagers back to school or integrate into workplace.

“drama and writing classes”

Bas-Rhin social and social cultural association concludes partnership with Strasbourg national theatre. Staff and volunteers bring drama into daily lives through performing drama and screenwriting courses. They also organize visits and provide communication opportunities with actors and producers.

family vacation

70% of the social centers provide families with the opportunity for vacation. A total of 124 households, including 211 adults and 312 children have the chance to go to beach or mountain for summer

Provide services to assist families

➤ **Social work**

Social workers help the assisted families to enjoy their rights, handle administrative procedures and develop life planning.

CAF social work plan is based on:

- rely on the full support of CAF
- Delineate the scope of intervention
- Pay attention to prevention
- Assistance to individuals and groups is complemented

Provide services to assist families

➤ Social work

Social workers in CAF provide preventive interventions for families with the following problems

- divorce
- death of a parent or a child
- be in arrears with the rent



Social workers cooperate with families to serve the family and carry out group actions in the areas of the children, adolescents, families and social integration.

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Guidance of Bas-Rhin CAF on partnership

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Partnership at provincial level

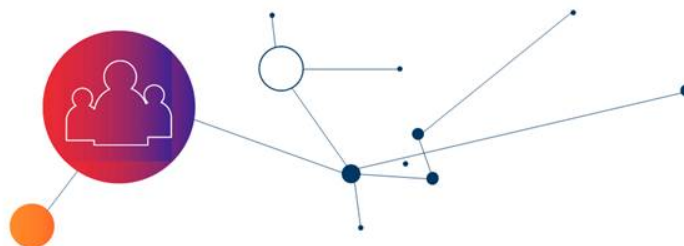
- CTG
- Provincial action plan for housing and accommodation of poor people
- Plan for poverty alleviation and promotion of social integration
- Take migrants into consideration

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Local general agreement CTG

As a tool, it helps develop a comprehensive plan for local family services

CTG is a cooperative agreement, which is expected to enhance the efficiency, coherency and coordination of local citizens.



Currently, there are four CTG come into effect: province council, Strasbourg, Illkirch-Graffenstaden, etc.

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Provincial action plan for housing and accommodation of poor people

Provincial action plan for housing and accommodation of poor people aims to help the most vulnerable group, homeless people or people living in poor housing condition, provide accommodation and housing service they need and help them plan for the future to ensure their accessibility to min the long term.

The action plan has four main lines:

- Provide housing and accommodation/ housing and assistance service
- Consolidate measures to ensure they continue to meet the demand of having access to accommodation
- Enable people to have access to accommodation they deserve according to their family conditions
- Provide diversified and personalized service to people with access to accommodation and help them get independent housing

The plan is expected to last 6 years, from 2015 to 2020.



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Provincial action plan for housing and accommodation of poor people

Provincial action plan for housing and accommodation of poor people is designed after coordination among different parties and includes:

- The central government and Bas-Rhin are responsible for the plan according to law



Other partnerships:

- European metropolitan of Strasbourg
- City of Strasbourg
- CAF
- AREAL



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Provincial action plan for housing and accommodation of poor people

CAF make contributions to action plan through **fund and operation**



CAF is a member of governmental institutions involved in the action plan:

- Committee responsible for the plan
- Director committee
- Investor committee
- Technical team

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Provincial action plan for housing and accommodation of poor people

Example 1: Housing Solidarity Fund (FSL)

Since January 1st, 2017, there are 2 Housing Solidarity Fund in Bas-Rhin:

- One covers European Metropolitan of Strasbourg
- The other covers other regions other than European Metropolitan of Strasbourg in the province

Mission:

FSL funds people with difficulties to ensure their payment to expenditure concerning housing (water, electricity, rents...)

FSL covers the following field:

- Housing access
- Social assistance
- Water and energy arrearage

FSL makes 10 500 decisions each year (among them, 2/3 are made for European Metropolitan of Strasbourg, 1/3 for other regions)

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Provincial action plan for housing and accommodation of poor people

Member of FSL:

- European Metropolitan of Strasbourg
- CAF
- City of Strasbourg
- Provincial Council
- Central government department
- Fund collection organization on housing
- Group consists of AREAL, renters of social security housing and personal renters
- Group consists of associations which fund FSL and urban social action centers
- Organization of water and energy suppliers



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Provincial action plan for housing and accommodation of poor people

The role of CAF in FSL



•CAF funds FSL. (The total budget of FSL is 4 076 294 euros and CAF funds 535 226 euros)

•CAF is responsible for accounting and financial management of FSL and three staff was assigned to European Metropolitan of Strasbourg.

•Thus, CAF is service provider and a member of management organization.

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Provincial action plan for housing and accommodation of poor people

Example 2: Home of youth workers (housing + assistance)

Home of youth worker is a non-profit organization, a temporary accommodation for youth aging between 16 years old to 25 years old that is striving to integrate into society and workplace.



Management organization can be association, urban social action center, local government or mutual insurance company that are accredited to help the poor have access to housing and accommodation.

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Provincial action plan for housing and accommodation of poor people

Home of youth workers follow its basic principles, and the social and educational program is in accordance with these principles:

- Open to everyone, people with different background live together
- The program is in line with local policy on helping the youth have access to independent housing (eg: partnership with other accommodation organization, local government and association)
- Help enjoy rights and citizenship
- Develop youth potentials and environmental resources (eg: be involved in the life of Home of youth workers)
- Personalized social and educational assistance



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Provincial action plan for housing and accommodation of poor people

CAF provides support to Home of youth workers:

- CAF social action aims to support social and educational function of Home of youth workers in the form of providing service.
- The social program has to gain approval before making contributions.

Partnership:

Central government and CAF jointly prepare a document for a project to help it establish or renovate Home of youth workers.



In Bas-Rhin CAF has approved 6 projects on Home of youth working, 441 beds in total.

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Provincial action plan for housing and accommodation of poor people

Action demonstration:

Provincial measures on eliminating indecent housing

The measure is part of provincial action plan, funded by central government, provincial council, CAF and European metropolitan of Strasbourg.

The measure works to investigate indecent housing and coordinate departments to act in accordance with the disclosed circumstances.

There were 120 cases of indecent housing reported in 2016. And 442 cases were handled and filed between 2014 and 2016 with the help of the measure.

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Provincial action plan for housing and accommodation of poor people

监督委员会每月召开会议，其委员包括协会、地方政府、中央政府部门、公共服务部门的代表。
The supervision Committee holds meeting on a monthly basis, and its members include representatives from associations, local governments, central government departments and public service departments.

Partnership:



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Provincial action plan for housing and accommodation of poor people

The role of CAF Bas-Rhin:

CAF conducts field investigation on the suspected indecent housing. In this context, social assistance services are provided to prevent housing conditions from being further deteriorated and to ensure continued residency.

In addition, CAF reaches partnership agreement with CNL and CSF to carry out the diagnosis. So any suspected indecent housing will be investigated by one of the two professional associations.



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Plan for poverty alleviation and promotion of social inclusion

Provincial plan for poverty alleviation and social inclusion is adopted by French government on January 21st, 2013 on a cross-department conference of poverty alleviation.

This plan is the result of the cooperation among **stakeholders of solidarity policy**, which contain 54 actions (national and local level):

The plan is based on the following principles:

- “Legal rights” principle to ensure the balance between cracking down counterfeit and promoting enjoying rights;
- The principle of disadvantaged groups’ participation and being listened ;
- Change the status of working behind closed doors in all social policy departments and shape the resultant force between the local actors ;
- The principle of non-stigmatized ;
- Principle of assistance .

This plan is carried out on the regional and provincial level, CAF is directly involved in the activities within the plan.

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Plan for poverty alleviation and promotion of social inclusion

Action demonstration: Rights promotion interview

Rights promotion interview would deliver a comprehensive summary of the situation of allocation beneficiary to conclude what statutory allocation and other services provided by CAF he/ she can enjoy.

The interview will also provide valuable information for the beneficiary and guidance of enjoying services provided by other departments and organizations.

Rights promotion interview must be in the context of:

- Personal interview on the application of RSA
- Carry out social work service which is called “special path” (eg: the occurrence of divorce, death and rent arrears)
- It is necessary to review the application materials carefully and have a comprehensive understanding of the situation of the allocation beneficiary
- The material of applicants applying for the first time is found or informed by the partners

“Dialogue plan” can be used during the interview as necessary and can be used to guide the allocation beneficiary to seek help from other partners when necessary.

	PRESSIONS Allocation plan 1	CAF Allocation plan 2	DEPARTEMENT Allocation plan 3
1	CAF Allocation plan 1	CAF Allocation plan 2	CAF Allocation plan 3
2	CAF Allocation plan 1	CAF Allocation plan 2	CAF Allocation plan 3
3	CAF Allocation plan 1	CAF Allocation plan 2	CAF Allocation plan 3
4	CAF Allocation plan 1	CAF Allocation plan 2	CAF Allocation plan 3
5	CAF Allocation plan 1	CAF Allocation plan 2	CAF Allocation plan 3

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Take migrants into consideration

Review:

In EU, Europeans enjoy the rights in any EU countries the same as residents of the country under the principle of free movement of Europeans.

As for people from other countries, they must have the residence permit issued by the reception country. Recently, the political situation of migrant countries of origin leads to the increase of non-EU migrants, who have flooded to France, especially to Bas-Rhin.

In 2013, the number of migrants reached 114 814, accounting for 10.3% of population in Bas-Rhin.

Among them 67.7% are non-EU migrants.

As for the latest five years (the reception and inclusion term defined by the current policy), 8 495 new arrivals have settled down in Bas-Rhin.

In addition, 2 EU plans (resettlement and relocation plans) have been carried out in France since 2016. The plans are favorable to their long-term settlement in France.

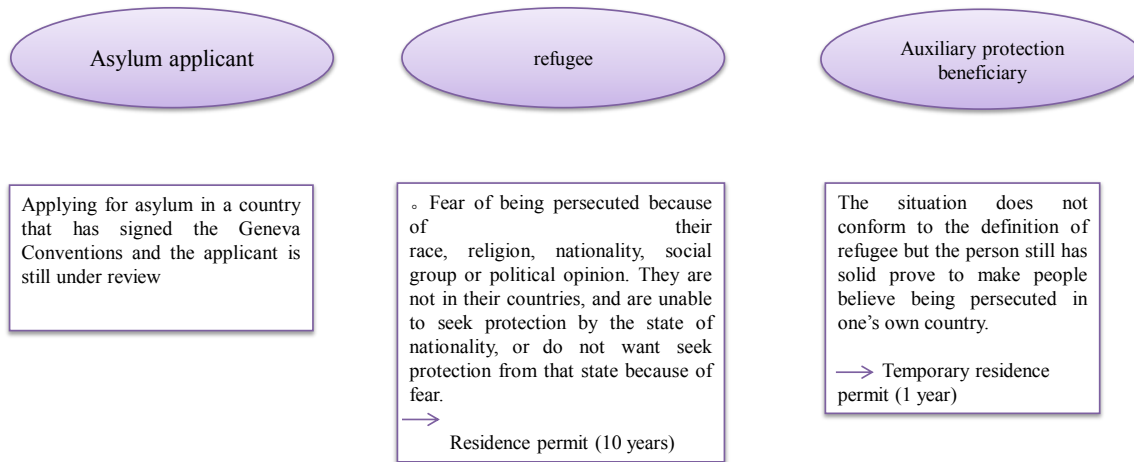
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下莱茵省移民涌入
(非欧盟来源)



将移民纳入考虑

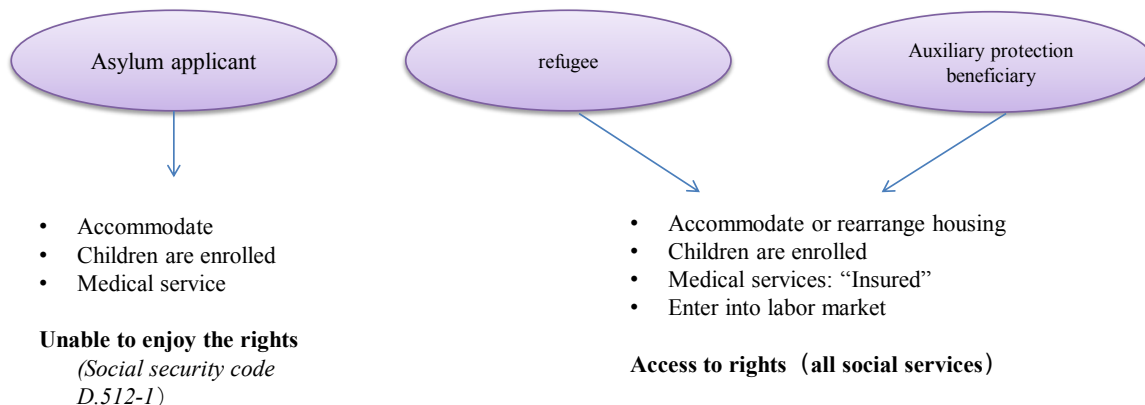
- First arrivals:



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Take migrants into consideration

- First arrivals:



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Take migrants into consideration

CAF service on assisting to enjoy rights

An internal specialized process is developed in Bas-Rhin for the first arrival refugees. The first arrivals can be refugees or auxiliary protection beneficiaries, coming from another countries or another provinces in France.

The headquarters or the branches of CAF have reception centers:

•Right promotion interview:

The right promotion interview for all refugees coming for all the first time will take 45 minutes. In that way, the new refugees can be understood completely to determine what rights they have and provide them with the information about other agencies or associations that may be needed.

•Services for the collective arrivals:

If the collectives are more than 10 people or the hospice puts forward the requirements, the right collective publicity can be conducted. And the services will be carried out in the office of CAF.

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Take migrants into consideration

Rights-related services assisted by CAF

Partnership:

Connection with partner institutions:

Hold meeting with partners to introduce the progress of projects



CAF has signed a partnership agreement with an association that provides assistance or accommodation for the first-arrival refugees.

Purposes:

- To better receive refugees or auxiliary protection beneficiaries who come to Bas-Rhin for the first time;
- Provide support and more targeted services for the first arrivals and help them enjoy their rights.



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谢谢!
Thanks!